



# Digital Quality Associates

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WHERE EXPERIENCE COUNTS



# Who are we

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DQA are specialists in Quality Auditing and Consultancy to the Healthcare, Pharmaceutical, Medical Device and Veterinary sectors offering bespoke services especially where regulation/guidance and outcomes are unclear.

No two clients are the same. All aspects of our services are tailored to the needs of the client, this includes working remotely across multiple time zones. Our clients range from small biotechs to big pharma, and everything in between.

We have significant experience in the quality and regulatory sectors of health science including providing leadership positions in multinational healthcare companies. This includes redesigning organisations, quality and risk management frameworks, ensuring company compliance, implementing new regulations, in addition to conducting a wide range of high-quality audits

Effective quality assurance in digital healthcare doesn't require complexity – it demands experience, expertise, and a deep understanding of your unique challenges. Our approach combines focused expertise with practical solutions, delivering exactly what you need without unnecessary complexity.



# What we do

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Our core expertise is in the provision of independent Quality Assurance and Quality Management System auditing and consulting worldwide.

Our services include all aspects of :

Computer System Validation & Compliance

Specialists in PV & GCP IT Compliance

Experts in Information Security Management Systems

Specialists in Risk Proportionate Approaches

Future Technologies Implementation

GxP Audits

Inspection Readiness

Interim Leadership

Regulatory Advice

Medical Device Consultancy



# How we work

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At DQA we are passionate about how we work, and why we work that way. At the heart of our ethos lies a deep commitment to excellence and personalised service. Our team consists of seasoned professionals who have walked in your shoes as senior leaders. They've chosen consultancy not just as a career, but as a calling—a testament to their passion for making a real difference.

We believe in the power of relationships. That's why we've intentionally kept our team intimate and tailored to the needs of our clients. When you work with us, you'll collaborate with the same dedicated expert throughout your project. This continuity isn't just a preference; it's a guiding principle that ensures a deep understanding of your unique challenges and goals.

Our experienced consultants bring a wealth of practical knowledge to the table. This means we can swiftly grasp complex situations and respond with agility and precision. By leveraging our extensive experience, we're often able to streamline processes and identify efficient solutions, potentially saving you valuable time and resources.



# Quality Assurance & Auditing

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Quality assurance in digital healthcare requires specialised knowledge and a nuanced understanding of both regulatory requirements and technological implications. Our audit services encompass the full spectrum of GxP and management system standards. Rather than overwhelming you with broad-spectrum solutions, we deliver targeted assessments that address your specific compliance needs.

Our audit methodology focuses on what matters most: clear findings, practical recommendations, and actionable insights. Each audit report provides a straightforward path forward, ensuring you understand not just what needs attention, but why it matters and how to address it effectively.



# Digital Health Expertise

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The digital health landscape demands specialised knowledge that goes beyond traditional quality assurance. We excel in auditing complex digital health providers, conducting GxP audits (GCP, GVP, IT, & GCLP), and performing internal system audits on electronic systems and processes. Our focused approach helps you navigate these specialised areas with confidence, ensuring compliance without unnecessary complexity.

When it comes to computer system validation, we don't believe in one-size-fits-all solutions. Instead, we provide targeted validation services that address your specific needs while maintaining regulatory compliance. This includes focused vendor audits and document reviews tailored to your operations.



# Consulting Services

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Our consulting approach is built on the principle that effective solutions don't need to be complex. We offer practical guidance for:

**Digital Health Business Integration** : We help you navigate the digital health landscape with clear, actionable strategies. Our guidance focuses on essential elements that drive success, from initial onboarding to ongoing compliance maintenance.

**Quality Management** : Our QMS development services focus on creating sustainable, efficient systems that work for your organisation. We don't overcomplicate – we build practical solutions that your team can maintain and improve over time.

**Risk Management** : Effective risk management is about identifying what matters most. We help you develop focused strategies that address your key risks without creating unnecessary bureaucracy. This includes practical approaches to

- Strategic risk assessment
- Electronic records compliance
- Supplier evaluation
- Quality system optimization



# Regulatory Excellence

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In the ever-changing regulatory landscape, we provide clear, actionable guidance from pre-clinical stages onward. Our regulatory services focus on:

- Practical compliance solutions
- Risk reduction strategies
- Inspection readiness
- Targeted regulatory updates



# Remote Capabilities

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Modern quality assurance doesn't always require on-site presence. We offer efficient remote services that maintain the same high standards while providing greater flexibility and reduced costs. Our virtual solutions include:

- Remote audits
- System assessments
- Online consultation
- Documentation review
- Virtual training



# The DQA Difference

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At DQA, we're not just consultants; we're partners invested in your success. We're here to provide insightful, risk-based solutions tailored to your specific needs, and we're ready to hit the ground running from day one. We look forward to the possibility of working together and demonstrating how our approach can benefit your organisation.

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