



EXCELLENCE IN RISK PROPORTIONATE QUALITY & COMPLIANCE



www.digital-quality.com



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About Us.

Digital Quality Associates (DQA) stands at the forefront of quality assurance in digital healthcare, delivering tailored solutions that transform complex compliance challenges into streamlined, effective processes.

As leaders in independent quality and information security management system consultancy, we combine deep industry expertise with practical, client-focused solutions. Our clients range from small biotechs to big pharma, and everything in between.

We have significant experience in the quality and regulatory sectors of health science including providing leadership positions in multinational healthcare companies. This includes redesigning organisations, quality and risk management frameworks, ensuring company compliance, implementing new regulations, in addition to conducting a wide range of high-quality audits



Our Approach

We believe that effective quality assurance doesn't require complexity – it demands precision, expertise, and a thorough understanding of each client's unique challenges. Our methodology focuses on delivering targeted solutions that provide exactly what our clients need, without unnecessary complications.

Our experienced consultants bring a wealth of practical knowledge to the table. This means we can swiftly grasp complex situations and respond with agility and precision. By leveraging our extensive experience, we're often able to streamline processes and identify efficient solutions, saving you valuable time and resources.

When you work with us, you'll collaborate with the same dedicated expert throughout your project. This continuity isn't just a preference; it's a guiding principle that ensures a deep understanding of your unique challenges and goals.



Our Services

STRATEGIC CONSULTING

Our consulting approach is built on the principle that effective solutions don't need to be complex.

We offer practical guidance for:

Digital Health Business Integration

- We help you navigate the digital health landscape with clear, actionable strategies. Our guidance focuses on essential elements that drive success, from initial onboarding to ongoing compliance maintenance.

Quality Management

- Our QMS development services focus on creating sustainable, efficient systems that work for your organization. We make the complex simple – we build practical solutions that your team can maintain and improve over time.

Risk Management

- Effective risk management is about identifying what matters most. We help you develop focused strategies that address your key risks without creating unnecessary bureaucracy.
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Our Services

QUALITY MANAGEMENT

Quality assurance in digital healthcare requires specialised knowledge and a nuanced understanding of both regulatory requirements and technological implications. Our audit services encompass the full spectrum of GxP and management system standards.

Rather than overwhelming you with broad-spectrum solutions, we deliver targeted assessments that address your specific compliance needs. Our audit methodology focuses on what matters most: clear findings, practical recommendations, and actionable insights. Each audit report provides a straightforward path forward, ensuring you understand not just what needs attention, but why it matters and how to address it effectively.

We will help you turn your audits into advantages, whether that's smart use of fractional auditing or cost effective expert auditing scaled to your pipeline needs.

- eGxP Audits
- Risk Proportionate Approaches
- Inspection Readiness
- Pharmacovigilance systems
- Gap analysis
- Quality management system (QMS) development
- Standard operating procedure (SOP) writing and review
- Corrective and preventive action (CAPA) management



Our Services

DIGITAL HEALTHCARE COMPLIANCE

The digital health landscape demands specialised knowledge that goes beyond traditional quality assurance. We excel in auditing complex digital health providers, conducting eGxP audits (eGCP, eGVP, eGCLP), and performing internal system audits on electronic systems and processes. Our focused approach helps you navigate these specialised areas with confidence, ensuring compliance without unnecessary complexity.

When it comes to computer system validation, we don't believe in one-size-fits-all solutions. Instead, we provide targeted validation services that address your specific needs while maintaining regulatory compliance. This includes focused vendor audits and document reviews tailored to your operations.

- IT Quality Leadership
 - Vendor Audits
 - Computer System Validation & Compliance
 - Pharmacovigilance (PV) & GCP IT Compliance
 - Qualifications and Requalification
 - System Development
 - Software Development Lifecycle
 - QMS Gap Analysis
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Our Services

RISK MANAGEMENT

Effective risk management is about identifying what matters most. We help you develop focused strategies that address your key risks without creating unnecessary bureaucracy. This includes practical approaches to:

- Strategic risk assessment
- Supplier evaluation
- Electronic records compliance
- Quality system optimisation

In the ever-changing regulatory landscape, we provide clear, actionable guidance from pre-clinical stages onward.

Our regulatory services focus on:

- Practical compliance solutions
 - Risk reduction strategies
 - Inspection readiness
 - Targeted regulatory updates
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Our Services

REGULATORY EXCELLENCE

In the ever-changing regulatory landscape, we provide clear, actionable guidance from pre-clinical stages onward.

Our regulatory services focus on:

- Practical compliance solutions
- Risk reduction strategies
- Inspection readiness
- Targeted regulatory updates

SPECIALISED TRAINING SOLUTIONS

Tailored objective based training that delivers reduced costs and transforms business robustness.

Upskilling to meet today's digital transformation

Our Remote Service Offering

DQA are always delighted to work with clients on-site but modern quality assurance doesn't always require on-site presence.

We offer efficient remote services that maintain the same high standards while providing greater flexibility and reduced costs.

This gives our clients the best of both worlds.

We offer most of our services remotely including:

- Remote audits
- Risk Proportional Validation Projects
- GAP Analysis
- Online consultation
- Risk Assessments
- Documentation review
- Our full suite of training





The DQA Difference

Our value lies in our experience and practical approach.

We bring:

- Deep digital healthcare expertise
- Practical implementation methods
- Clear communication
- Sustainable solutions
- Ongoing support

We adapt our services to:

- Match your specific requirements
 - Fit your organisational size
 - Align with your sector
 - Support your business goals
 - Integrate with existing systems
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**READY FOR QUALITY ASSURANCE THAT MAKES
SENSE FOR YOUR ORGANISATION?**

**CONTACT US TO DISCUSS HOW OUR FOCUSED
APPROACH CAN HELP YOU ACHIEVE YOUR
QUALITY OBJECTIVES.**

Digital Quality Associates Ltd.

2nd Floor,
Gerrards Cross Memorial Centre,
8 East Common
Gerrards Cross
Buckinghamshire
SL9 7AD,
United Kingdom

info@digital-quality.com

www.digital-quality.com

